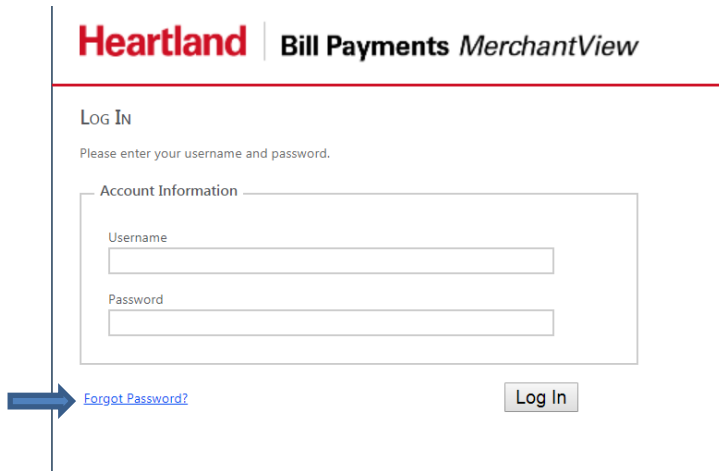


# Changing Heartland Password

For help with passwords contact Heartland Product Support (866) 801-4757

Changing a password is done from within the Heartland MerchantView platform. If you forget a password, utilize the feature 'Forgot Password'



**Heartland** | **Bill Payments** *MerchantView*

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LOG IN

Please enter your username and password.

Account Information

Username

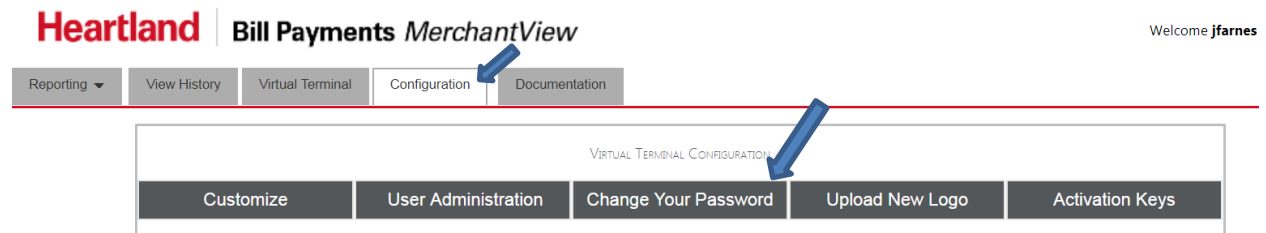
Password

[Forgot Password?](#)

***From the Heartland MerchantView home page***

--Select the Configuration Menu

--Change Your Password



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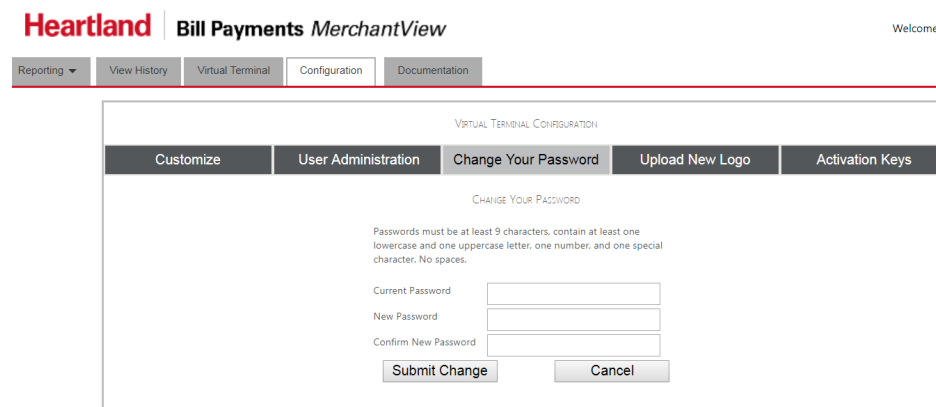
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Reporting View History Virtual Terminal **Configuration** Documentation

VIRTUAL TERMINAL CONFIGURATION

Customize User Administration **Change Your Password** Upload New Logo Activation Keys

Passwords must be at least 9 characters, at least one lowercase and one uppercase letter as well as one special character.



**Heartland** | **Bill Payments** *MerchantView* Welcome

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Reporting View History Virtual Terminal **Configuration** Documentation

VIRTUAL TERMINAL CONFIGURATION

Customize User Administration **Change Your Password** Upload New Logo Activation Keys

CHANGE YOUR PASSWORD

Passwords must be at least 9 characters, contain at least one lowercase and one uppercase letter, one number, and one special character. No spaces.

Current Password

New Password

Confirm New Password

